

## Education and studies

All the foreign **children and teenagers between the ages of 6 and 18** have access to the Portuguese Public School System. You can ask for support at the school of your area of residence or at any Centro Local de Apoio à Integração de Migrantes (CLAIM).

A status of student in a situation of emergency was defined for those who wish to conclude their **studies in the Portuguese University System**. It is also foreseen the assignment of scholarships that can allow for payment of tuition fees and basic needs. Check all the information at [www.dges.gov.pt](http://www.dges.gov.pt) (English and Ukrainian languages available).

The request for acknowledgment of academic degrees is made by filling in this form: [www.dges.gov.pt/recon/formulario](http://www.dges.gov.pt/recon/formulario). There is the possibility of dismissal of diplomas, certificates, and other academic documentation.

## Learning the portuguese language

If you wish to learn the Portuguese language, you can find information about courses at [www.qualifica.gov.pt/#/pesquisaCentros](http://www.qualifica.gov.pt/#/pesquisaCentros), at [www.ofertaformativa.gov.pt/#/pesquisa-cursos-aluno](http://www.ofertaformativa.gov.pt/#/pesquisa-cursos-aluno) or at schools that offer Português Língua de Acolhimento (PLA), that is, Portuguese for newcomers.

You can also ask for support to the Gabinete de Promoção da Aprendizagem da Língua Portuguesa using the email: [glpt@acm.gov.pt](mailto:glpt@acm.gov.pt).

## Entrance of pets

The Direção Geral de Alimentação e Veterinária (DGAV) has established a special procedure for the entrance of pets in Portugal. You can identify your animals and inform about their vaccination at: [acscddim@dgav.pt](mailto:acscddim@dgav.pt), [tcastro@dgav.pt](mailto:tcastro@dgav.pt) and [pdomingos@dgav.pt](mailto:pdomingos@dgav.pt).

## Drivers licence

People with temporary protection can change their driving title for the Portuguese Drivers Licence. It is not necessary to prove the authenticity of your licence, nor do any exam.

## Telephone support

For matters related to documents and registers, contact **Linha Registos**. Press 2 when dialling **211 950 500** (weekdays 9 a.m. - 17 p.m.)

You can also access **Linha de Apoio a Migrantes** or **Serviço de Tradução Telefónica**, in Ukrainian language, dialling +351 **218 106 191** or **808 257 257** (land line), from Monday to Friday, between 9 a.m. and 8 p.m., and on Saturdays from 9 a.m. to 5 p.m. More information at [www.acm.gov.pt/-/sos-ucrania](http://www.acm.gov.pt/-/sos-ucrania)



# Welcome to Portugal



Given the war conflict in Ukraine, the Portuguese government has made available several support services for the Ukraine citizens that come to Portugal.

A **Temporary Protection Title** (Título de Proteção Temporária) is issued for the people displaced from Ukraine, with **an initial duration of one year**, being it possible to extend this title for one year more.

The **requests for temporary protection** can be made online at **SEFforUkraine.sef.pt** (English and Ukrainian languages available) or at the Centros Nacionais de Apoio à Integração do Migrante (CNAIM), centres that support migrants' integration, or even at some SEF delegations.

The request for underage citizens protection must be made in person at one of SEF's service desks. For more information go to [www.portugalforukraine.gov.pt](http://www.portugalforukraine.gov.pt)

### Lodging in Portugal

If you don't have the means to pay a house in Portugal, you can ask for support by sending an email to [sosucrania@acm.gov.pt](mailto:sosucrania@acm.gov.pt) filling in the form at [portaldiplomatico.mne.gov.pt](http://portaldiplomatico.mne.gov.pt) (English and Ukrainian languages available) or going to one of the Centros Nacionais de Apoio ao Migrante (CNAIM).

You can also have access to the special regime of the programme **Porta de Entrada**, in which a financial support is given to help with the lodging costs. The financial aid should be requested through the Câmara Municipal (Town Hall).

### Healthcare in Portugal

The request for Temporary Protection automatically assigns a number, Número de Utente, to have access to the National Healthcare Service (SNS), which provides public health services, having to pay, at the most, a moderate fee.

In the following 14 days after settling in Portugal, you should contact the Health Centre of your area of residence to proceed with the registration.

The SNS also provides a follow-up consultation at Dona Estefânia Hospital for children coming from the Ukraine (translation services are guaranteed). A triage appointment should be made through the line **967 059 865**.

### Working in Portugal

The IEFP has a phone line (+351 215 803 470) to help the Ukraine citizens that are looking for a job to apply for job offers. It is available in Ukrainian language. (weekdays 9 a.m. - 5 p.m.)

At [www.iefp.pt/portugal-for-ukraine](http://www.iefp.pt/portugal-for-ukraine) you can access the list of job opportunities to which you can apply by giving the ID (identification code) of the job offer. The IEFP will articulate with the employer.

At IEFP site there is also a form (English and Ukrainian languages available) where the citizens displaced from Ukraine can make a request for employment, adding the curriculum.

The IEFP gives financial support to whom decides to work in the territories in the interior area of Portugal through the programme "Emprego Interior Mais". It is possible to apply at [www.iefp.pt](http://www.iefp.pt)

Considering Ukraine's situation, the recognition of professional qualifications was simplified, dismissing legal requirements

